



Health  
Canada

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*U.S. Consumer Product Safety  
Commission – Recall w/Health Canada  
and PROFECO*

**Recall Date: February 14, 2014**

**Recall Number: 14**

## **Ergotron Recalls Television Wall Mounts Due to Risk of Injury**

WASHINGTON, D.C. - *Consumers should stop using this product unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.*

### **Recall Summary**

**Name of Product:** Ergotron Interactive Wall Mounts

**Hazard:** The weld between the “VESA” style mounting plate and the mounting ring can fail, allowing the monitor or TV to fall. This poses a risk of injury to bystanders.

**Remedy:** Repair

**Consumer Contact:** Ergotron Inc. at (800) 888-8458 from 8 a.m. to 7 p.m. CT Monday through Friday or online at [www.ergotron.com](http://www.ergotron.com) and click on “Recall Information” at the bottom right footer of the home page for more information.

### **Recall Details**

**Units:** About 195,000 in the United States, 60 in Canada and 21,000 in Mexico

**Description:** The adjustable Ergotron interactive wall mount is designed for flat panel displays and televisions which allows users to reposition their display angles. The wall mounts consist of three parts including a wall mount plate for securing the system to the wall; an extendible arm that allows the user to adjust the position of their television in multiple directions and a monitor plate for securing the arm to the television.

The recall includes the following model and part numbers:

<b>MODEL</b>	<b>PART NUMBER</b>	<b>UPC/GTIN CODE</b>	<b>DATE CODE</b>
PLAY40 (Polished, Black)	45-284-026 45-284-223	698833020007 10698833020004 698833020601 10698833020608	ER111107 - ER120905
PLAY40DS (Black)	45-308-223	698833022698 10698833022695	ER120628 - ER120907
PLAY70 (Polished, Black)	45-294-026 45-294-223	698833022588 10698833020585 698833020618	ER120711 - ER120803
ITV-HD (Polished)	45-296-026	698833021004	1195047 - 1207488
ITV-VHD (Polished)	45-304-026	698833021905	1201790 - 1208148
OM80FM	45-367	698833034868 10698833034865	ER120831
OC80FM	45-305	698833022070 10698833022077	ER120518 - 121102
OBFM120	45-303-223	698833021875  10698833021872	ER120817-  ER121214
OBFM60	60-644-223	698833021851  10698833021858	ER120817-  ER121214

The model number and date codes are printed on the underside of the arms of the PLAY and ITV models. The date code label for the OM80FM, OBFM120 and OBFM60 models is printed on the front surface of the wall mount bracket.

**Incidents/Injuries:** Ergotron has received three reports of the monitor plate separating from the

wall mount system. Consumers reported property damage to components of the wall mount unit. No injuries have been reported.

**Remedy:** Consumers should immediately remove the TV/monitor from the mount and contact Ergotron for a free repair kit.

**Sold at:** AAFES, HH Gregg, Sam's Club, Walmart and independent retailers nationwide specializing in electrical supplies and online at Amazon.com from February 2012 to January 2013 for between \$50 and \$400.

**Importer:** Ergotron Inc., of Eagan, Minn.

**Manufactured in:** China

[Below is standard language that appears in all recall announcements]

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals - contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter [@OnSafety](https://twitter.com/OnSafety) or by subscribing to CPSC's [free e-mail newsletters](#).

## **Photos**

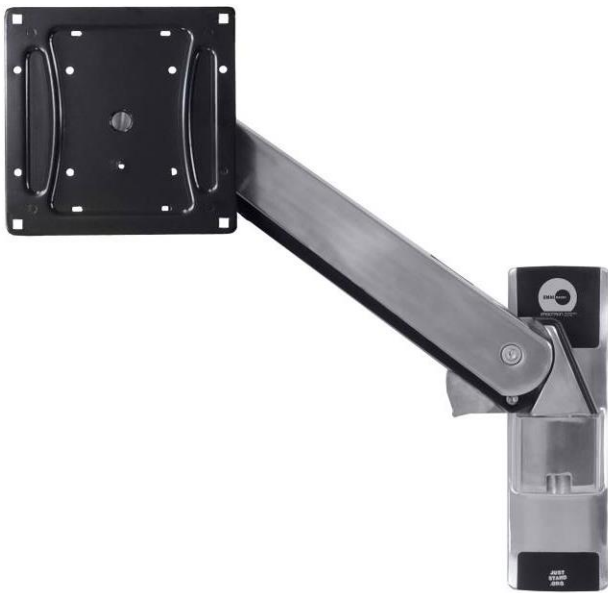
Photos will display in a slideshow at the top right of the recall.



Model: PLAY40



Model: PLAY40DS



Model: PLAY70



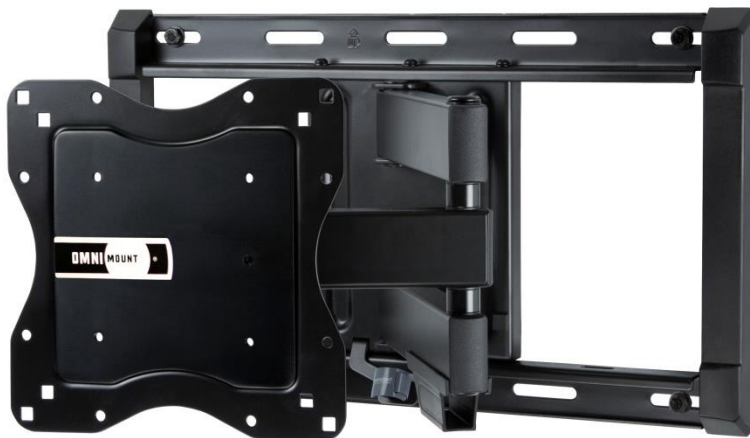
Model: ITV-HD



Model: ITV-VHD



Models: OM80FM and OC80FM



Model: OBFM120



Model: OBFM60

### **Right Rail:**

Box #1:

#### **CPSC Consumer Information Hotline**

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to report unsafe products.

Box #2:

#### **Media Contact**

Please use the phone numbers below for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800

Link Text: View CPSC contacts for specific areas of expertise

Box #3:

#### **Stay Connected**

CPSC Social Media icons

Box #4:

#### **Report an Unsafe Product**

We are still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product.

Additional Boxes: (These boxes in design, but not yet implemented):

In the future, CPSC plans to add automated safety tips and safety resource boxes to all recalls based on the high-level product category that this product falls in. Examples of high-level product categories are Toys, Baby Products, Sports Equipment, etc.